



Get on the Road to Success

RV Service Writer/Advisor Online
Training Course

rvlearningcenter.com



Service Writer/Advisor
Online Course



Top-performing Parts and Service Departments Create Confident Customers.

Get on the road to success with the online Service Writer/Advisor course, where you'll learn transferable skills from industry service experts.

The course materials are structured around the comprehensive RV Service Writer/Advisor job and task analysis developed by the Ohio State University's Center on Education and Training for Employment and the RV Learning Center.

Jump Start Your Career or Fine Tune Your Skillset.

RV Service Writer/Advisor Online Training Course (\$150 per person)

The course is designed to help new professionals build the foundation they need to be successful while also helping established professionals fine-tune their operations to create more loyal customers.

CORE CONCEPTS

The course consists of 9 online modules covering 43 key competency areas of study, including:

- 📍 Improving Customer Satisfaction and Community Relations
- 📍 Organizing and Managing Appointments and Workflow
- 📍 Generating Additional Services and Revenue
- 📍 Coordinating with Technicians and Other Departments
- 📍 Administrating and Operating Effectively
- 📍 Building Trust and Rapport



For more information, visit rvlearningcenter.com
or email info@rvda.org.

A Clear Path to Success

Steps to RV Learning Center Certification

View more details about online course.



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* recommended, but not required for Certification

** minimum level of experience required for Service Writer/Advisor Certification: 1 year

